a. Aims and objectives of the organization:
   i. To provide quality education to the students in the field of Ayurveda & Unani systems at UG as well as PG level required for medical care facilities.
   ii. To provide medical care facilities in Ayurved and Unani system to the citizen
   iii. To promote research and development activities in Ayurved and Unani

b. Mission: Quality education and propagation of Ayurved and Unani and commitment to excellence. To nurture the young minds for research and upgradation of the system.

c. Vision: To build a Centre of global excellence in Ayurveda and Unani through quality teaching, training, Patient care and research.

d. Organization Chart: as annexed (Manual-III)

e. Allocation business:
   i. Medical Education in Ayurveda & Unani systems of Medicine
   ii. Patient Care in Ayurveda & Unani
   iii. Research Work in Ayurveda & Unani

f. Duties to be performed to achieve the mission
   o To impart the education in Ayurvedic & Unani systems of medicines both at UG & PG level.
   o To impart Ayurvedic & Unani Treatment free of cost to poor and needy persons.
   o To Propagate the Ayurvedic and Unani systems of Medicines.

g. Details of services rendered:
   The college imparts education in Ayurvedic & Unani systems of medicines both at UG & PG level.
   College attached hospital runs OPDs in both the streams on Monday-Friday from 08-00 am to 02-00 pm and on Saturday from 08-00 am to 01-00 noon.
   Apart from Ayurvedic and Unani OPDs special Clinics like Dental, Geriatric, Diabetic & Homeopathy are also working to serve the needy persons.
   IPD strength is 300. Amongst 60 beds reserved for disaster management. Patient care/treatment is free of cost.
   Hospital is Well equipped with Pathological laboratory, X-Ray unit.
h. Citizens interaction:
Citizens interaction at the level of 1) Hospital to treat the poor and needy. 2) To get the RTI information. 3) At the time of Admission to BAMS, BUMS & PG courses.

I. Postal address:
Principal
A & U Tibbia College & Hospital,
Ajmal Khan Road, Karol Bagh
New Delhi – 110005,
Phone 011-23524180.
E-Mail:-pmstibbiacollege@rediffmail.com

j. Map of office location:

10. Bus routes:

11. Nearest Metro Stations: Karol Bagh, Pratap Nagar

k. Working hours both for office and public.
Office Mon-Fri 9:00 am to 4:00 pm
Sat. 9:00 am to 1:00 pm
Public (OPD) 8.00 am to 2.00 pm
Public interaction, if any.

The public interaction is for patient care level & for admissions.

I. Grievances redressal mechanism.

In case of any complaint the public may contact any of the following officers of the institute through telephone, letter, e-mail or by personal visit (with prior appointment).

Principal,
A & U Tibbia College & Hospital,
Ajmal Khan Road, Karol Bagh
New Delhi – 110005,
Phone 011-23524180
E-Mail: pmstibbiacollege@rediffmail.com
Website: http://autch.delhi.gov.in

AND

PGRMS
A & U Tibbia College & Hospital,