Tender Notice for CAMC for maintenance of EPABX etc. at RTRMH

Medical Superintendent of Rao Tula Ram Memorial Hospital, Jaffarpur, New Delhi invites sealed tenders under two bid system (Technical Bid and financial Bid) from reputed registered firms/companies engaged in the business of providing service for maintenance of EPABX, Telephones, Cables, Intercom Lines, and repairs/shifting of EPABX/telephone instruments/cables etc. on quarterly payment basis in Rao Tula Ram Memorial Hospital, Jaffarpur, New Delhi-73 for a period of one year and further extendable for next one year.

The interested agencies are required to submit the technical and financial bids separately. The bids in sealed cover-I containing “Technical Bid (Annexure II AND Requisite Documents)” and Sealed cover-II containing “Financial Bid (Annexure III)” should be placed in a third cover bearing the words “Tender for CAMC of EPABX” and should be deposited in tender box in CT branch of Rao Tula Ram Memorial hospital on or before 18/05/2017 at 01:00 PM.

Intending eligible bidders may obtain a copy of bid document from the CT Branch of Rao Tula Ram Memorial Hospital, Jaffarpur, New Delhi-73 on any working day between 10:00 AM to 03:00 PM (Monday to Friday) and 10:00AM to 12:00 Noon (Saturday) on payment of Rs. 200/- (Rs. Two Hundred) in the form of cash /crossed Demand Draft/Banker’s cheque from any Nationalised Bank/Commercial Bank in Delhi/New Delhi drawn in favour of the “Medical Superintendent” Rao Tula Ram Memorial Hospital, Jaffarpur, New Delhi 73.

The form can be downloaded from the Delhi Govt. website .i.e. http://www.delhigovt.nic.in or RTRMH website, in this case, they must ensure that the requisite tender document cost in the form of DD/Bankers Cheque from any Nationalised Bank/Commercial Bank in Delhi/New Delhi drawn in favour of the “Medical Superintendent, Rao Tula Ram Memorial Hospital, Jaffarpur, New Delhi 73” is enclosed with their tender.

The cash is to be deposited with the cashier of RTRM Hospital & photocopy of the receipt of tender fee is to be enclosed with the tender, failing which the tender will be treated as incomplete and will be ignored/ rejected.

The Medical Superintendent, Rao Tula Ram Memorial Hospital, Jaffarpur, New Delhi reserves the right to reject all/part or any of the quotations without assigning any reason thereof. No correspondence in this regard will be entertained.

Sd/-
Medical Superintendent
Rao Tula Ram Memorial Hospital
1. Details of Bid

<table>
<thead>
<tr>
<th>Place of deposit of the tender</th>
<th>CT Branch, RTRMH</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tender Form sale starts on</td>
<td>27/04/2017 from 10:00 AM</td>
</tr>
<tr>
<td>Tender Form sale closes on</td>
<td>18/05/2017 at 11:30 AM</td>
</tr>
<tr>
<td>Last date of submission of tender forms</td>
<td>18/05/2017 at 01:00 PM</td>
</tr>
<tr>
<td>Prebid Meeting</td>
<td>08/05/2017</td>
</tr>
<tr>
<td>Date of opening of Technical Bid</td>
<td>18/05/2017 at 02:30 PM</td>
</tr>
<tr>
<td>Date of opening of Financial Bid</td>
<td>To be notified later</td>
</tr>
</tbody>
</table>

Note: In case, the day of bid opening happens to be a holiday, the Bids will be opened on the next working day at the same time.

2. Period of validity of bid:

The validity of the tender will be for a period of 120 days from the date of opening of the tender. However the Medical Superintendent, RTRM has the right to extend the said period.

3. Submission of Bids:

3.1. The interested agencies are required to submit the technical and financial bids separately. The bids in sealed cover-I containing “Technical Bid (Annexure II AND Requisite Documents)” and Sealed cover-II containing “Financial Bid (Annexure III)” should be placed in a third cover bearing the words “Tender for CAMC of EPABX” and should be deposited in tender box in CT branch Of Rao Tula Ram Memorial hospital by 18/04/2017 at 01:00 PM.

3.2. The first envelope shall be super scribed with the name of work and the words "Technical Bid" in capital letters. The second envelope shall be super scribed with the name of work and the words “Financial Bid “in capital letters.

4. Opening of Bids:

4.1 The Technical bids will be opened on prescheduled time, date and venue in the Presence of the bidder’s representatives who choose to attend. If due to any unavoidable circumstances, the Bid is not opened in pre-scheduled date and time, in that occasion, the Bid will be opened in the next working day, at the same time.

4.2 The bidders' names, bid withdrawals, presence of bid security and such other details as the Purchaser at his discretion may consider appropriate will be announced at the bid opening.

4.3 The firms who have submitted the bids and whose offers are found technically suitable shall be informed of the opening date of the second envelop i.e. "Financial Bid (Price Bid)".
4.4. Bidder must assess business before participating in tender. The work site that is Rao Tula Ram Memorial Hospital can be visited in any working day during office hours by contacting Mr. Ajay Das, D/A CT Branch (Mobile No 7835064193).

4.5. Bidders should have registered office in Delhi and all bills are to be generated from that office.

4.6. Bidding firm should not be black-listed/debarred by any government institution in the last 3 years. Such tenders shall be rejected.

4.7. Income tax and other taxes will be deducted as per Govt. guidelines.

4.8. If any information/documents furnished by Bidder are found to be incorrect/fake/forged, at any time, the proposal/contract will be terminated without any notice and the EMD/Security Deposit will be forfeited.

4.9. In case the bidder fails to commence/execute the work as stipulated in the tender document or in the event of non-commencement or unsatisfactory performance; or if there is a breach of any terms and condition of the contract, Medical Superintendent, Rao Tula Ram Memorial Hospital, Jaffarpur, New Delhi-110073 reserves the right to withhold the payment and forfeit the security deposit.

4.10. In case of any violation of statutory provision under Labour law/Bio Medical Waste Rules or otherwise, by or on behalf of the bidder, there will not be any liability on Medical Superintendent, Rao Tula Ram Memorial Hospital, Jaffarpur, New Delhi-110073.

4.11. Bidder will be abiding by all the terms & conditions of tender document.

4.12. No bidder or his representative shall bring or attempt to bring any political or other outside influence to bear upon any superior authority or hospital functionaries to further his business interest. Upon doing so, tender of the concerned bidder will be rejected without assigning any reason.

4.13. If any complaint of misbehavior or mishandling of goods and services by bidder or its representative comes into the knowledge of the Medical Superintendent, all such responsibility shall lie on the bidder. He will be responsible to make good for the losses so suffered by the department.

4.14. The bidder/tenderer should provide warranty/Guaranty for the supplied articles to the hospital as per the rules.

4.15. Exclusive right:- Medical Superintendent, Rao Tula Ram Memorial Hospital, Jaffarpur, New Delhi-110059 has the full and exclusive right to accept or reject any of the proposals without assigning any reasons.

4.16. Every Successful bidder has to sign a contract document as given in Annexure-VI of the tender document on a Non Judicial Stamp Paper of Rs. 100/- (Rs. One Hundred).

**Scope of Work**

1. Maintenance of EPABX, telephone instruments, intercom lines etc. located in Rao Tula Ram Memorial Hospital (details are mentioned in Annexure I).
2. The service provider should take care of smooth working/functioning of all the instruments.
3. The service provider should take care of all cables related to EPABX and intercom lines.
Terms and Conditions

1. The charges for repair and maintenance/replacement of defective parts/components of all the equipments and connections i.e. EPABX, telephone instruments, intercom lines, and repairs/shifting of telephone cables etc. will have to be borne by the contractor during the period of the contract.

2. The entire responsibility for smooth working of all components, under this contract shall rest with the contractor and the contractor will be required to give trouble free prompt service through the contract period.

3. Engineer/Technician shall visit at least once in every month for preventive maintenance service.

4. Any breakdown, if occurs, will be attended within 24 hours and fault should be rectified within 2 days of reporting.

5. A log book/register shall be maintained by the contractor to record the service rendered during each visit and countersigned by the authorized official of RTRM Hospital and must be submitted at the time of billing. Contact details of Engineer/Technician such as Name, Phone no., Mobile no. etc, should be submitted to Medical Superintendent.

6. Contractor will be responsible for taking all sorts of safety measures for his workers during duty hours to avoid any type of incident.

7. Unauthorized person should not be allowed to enter to maintain the EPABX, telephone cables etc. Attending person from Firm should bring valid Identity Card during each visit.

8. In case of damages/losses occurred due to negligent of contractor, or his working staff; said damages will be covered from the contractor’s bill.

9. Any type of conveyance/ transportation etc. will be borne by the contractor.

10. In case during the period of the contract for service, the contractor does not rectify the fault/ defects pointed out to him within the above specified time (see serial no. 4 above), the job will be done from the open market at the contractor’s risk and cost. In case the contractor’s services are found unsatisfactory, the contract shall be terminated after giving one week notice.

11. The contractor would be required to hand over the repaired/new components to the department in perfect working condition at the time of expiry of the contract. The contractor shall obtain a certificate to this effect from the Authorized person of this hospital upon the completion of contract.

12. The contractor shall carry out work within the hospital premises. No transportation of any component or charges for removal to workshop for repairs shall be payable by the department, if so required.

13. In the event of new connections being taken by the hospital during the contract period, the contractor would have to bear responsibility for maintenance of these connections.

14. The bills will be raised by the contractor on a quarterly basis and should enclose the photocopies of call attended during the quarter by the contractor in his register with signature of the concerned departments where call attended and countersigned by In-Charge Care Taking Branch of the hospital, who will certify the quality of work as satisfactory/ unsatisfactory.

15. The contractor will be responsible to maintain the record in separate register.

16. The CAMC will be operative for one year and may be further extendable for next 1 year.
17. Agency shall not sub-contract the Contract Work in whole or part of the work to third parties for the performance of this Contract.

18. This Institute, however, reserves the right to conduct performance review at anytime during the contract period and deficiencies, if any, noticed will be required to be rectified and compliance reported. If the tenderer fails to rectify the deficiencies or fails to comply with other directions/instructions of the Institute his contract is liable to be terminated and Performance Security may be forfeited.

19. **EARNEST MONEY DEPOSIT/BID SECURITY**

19.1 A Fixed Deposit Receipt/Bank Guarantee of Rs. 1000/- (Rupees One Thousand only) must accompany the tender, from a Nationalized Bank/Commercial Bank, in the name of Medical Superintendent, Rao Tula Ram Memorial Hospital, Jaffarpur, New Delhi-110073. As per NIT/RFP, Earnest Money deposit will remain valid for 45 days beyond the final bid validity period (165 days from date of bid opening). Cheque/Money Order/Cash payment will not be accepted. A model format of Bank Guarantee for furnishing EMD is provided at Annexure IV.

19.2 However, firms which are registered with Central Purchase Organisation, National Small Industries Corporation (NSIC) or the concerned Ministry or Department are exempted from depositing the Earnest Money on production of the said registration. Registration proof should also be submitted along with technical bid documents.

19.3 EMD is liable to be forfeited if the tenderer/bidder/dealer withdraws or impairs or derogates the bid in any respect within the period of validity of its tender.

19.4 Under no circumstances, interest on EMD would be payable by Rao Tula Ram Memorial Hospital, Jaffarpur, New Delhi-110073 administration.

19.5 The EMD of unsuccessful bidders shall be returned within 30 days after completion/award of tender process, EMD of the successful bidder shall only be returned after submission of Performance security. The EMD will be forfeited if the successful bidder fails to abide by the terms & condition in toto.

20. **PERFORMANCE SECURITY DEPOSIT**

20.1 In order to ensure due performance of the contract, a Performance Security shall be taken from the successful bidder (within 14 days of notification of award). Performance security shall be obtained from a successful bidder & same shall be of 10% of contract value. Performance security shall be furnished in the form of Fixed Deposit Receipt or Bank Guarantee from a Nationalized/commercial bank in an acceptable form. Performance Security is liable to be forfeited if the bidder withdraws or impairs or derogates the bid in any respect. A model format of Bank Guarantee for obtaining Performance Security is provided at Annexure V.

20.2 Performance Security Deposit should remain valid for a period of sixty (60) days beyond the date of completion of all the contractual obligations of the supplier/bidder/dealer.

20.3 **FORFEITURE OF PERFORMANCE SECURITY**

Performance security is to be forfeited and credited to the purchase organization in the event of failure to maintain CAMC during the contract period or a breach of contract by the supplier, in terms of the relevant contract.

20.4 **REFUND OF PERFORMANCE SECURITY**

Performance Security shall be refunded to the supplier without any interest, whatsoever, after it duly performs and completes the contract in all respects but not later than 60 days of completion of all such obligations under the contract.

21. **TERMS OF PAYMENTS**
21.1 The payment of the services will be made after completion of each three months @
quarter of the annual rate quoted in the bid, on rendering satisfactory service during
the contract period against the pre-receipted bills in triplicate. The copy of log
book/register duly verified by in-charge (as mentioned at point 5 and 14 in terms and
conditions) shall be submitted with bill.
21.2 Tax at source will be deducted from the amount of bill as per prevailing I.T. Rules. The
payment shall be made after deduction of any penalty as prescribed & imposed for
breach / violation of any the provisions / terms and conditions of the tender and
contract.
21.3 The payment of bills shall normally be arranged within 30 days from the presentation of
the bill. However, the vendor shall make no claim from the Hospital in respect of
interest or damage in case the payment is delayed for any reasons.
21.4 Final payment shall be released only after handing over all the equipments in working
condition.
22. FORCE MAJEURE: -
Any failure of omission or commission to carry out the provisions of the contract by the
contractor shall not give rise to any claim by any party, one against the other, if such
failure of omission or commission arises from an act of God, which shall include all acts
of natural calamities such as fire, flood, earthquake, hurricanes, nay pestilence or from
civil strikes, compliance with any statute and/or regulation of the Government,
lockouts, strikes, riots, embargos or from any political or other reasons beyond the
contractor control including war (whether declared or not), Civil war or state of
insurrection, provided that notice of the occurrence by either party to the other shall be
given within two weeks from the date of occurrence of such an event which could be
attributed to force majeure conditions.
23. ACCIDENT OR INJURY: -
The Medical Superintendent, Rao Tula Ram Memorial Hospital shall not be liable for or
in respect of any damages or compensation payable to any workman for death or injury
resulting from any act or default of the contractor.
24. PENALTY CLAUSE: -
24.1. A fine of Rs. 100/- per day will be imposed if working staff of contractor does not attend
and rectify the complaint within 48 hours.
24.2. If the performance of the contractor is not satisfactory and complaints are not rectified
within 7 days of receiving notice, then the Medical Superintendent, Rao Tula Ram
Memorial Hospital shall be at liberty to terminate the contract and will have the right to
forfeit Performance Security without assigning any reason and/or get the work
executed through other means at the risk and cost of the contractor.
25. LAWS GOVERNING THE CONTRACT: -
25.1. This contract shall be governed by the laws of India.
25.2. The courts of Delhi shall only have jurisdictions to decide any dispute arising out of or in
respect of the contract.
26. DISPUTES AND ARBITRATION: -
All disputes or differences arising during the execution of the contract shall be resolved
by the mutual discussion failing which the matter will be referred to the Pr. Secretary
(Health & Family Welfare, Law, Justice & Legislative Affairs), Govt. of NCT of Delhi or his
nominee for arbitration whose decision shall be binding on the contracting parties.
27. Exit Clause:
28. The Medical Superintendent/HOD reserves the right to terminate the contract without assigning any reason thereof and by giving **one Month’s notice** to the Tenderer of his intention to do so and on expiry of the said period of notice, the contract shall come to an end without prejudice to any right or remedy that may occur to the other party by reason of any incident.

29. The tenderer shall be responsible for producing or submitting false certificate/s or concealing facts. In case any discrepancy is found, the Tenderer will be responsible for submitting the false certificates/documents and such act shall attract termination of the contract, forfeiture of Security Deposit and Black-listing of the firm.

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**Annexure I**

**SPECIFICATION OF EPABX SYSTEM**

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Description</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Matrix eternity EPABX System having capacity to connect 08 P&amp;T Lines. 06 Digital Extensions &amp; 78 Analog Extensions with Operator Console</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Digital Instrument</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>Normal PBT Telephone Instruments</td>
<td>78</td>
</tr>
<tr>
<td>2.</td>
<td>Battery back up</td>
<td>1</td>
</tr>
<tr>
<td>3.</td>
<td>Krone MDF</td>
<td>1</td>
</tr>
</tbody>
</table>
## Annexure II

**TECHNICAL BID**

To be submitted in a separate sealed envelope subscribing “Technical Bid”

Affix duly attested passport size recent photograph of the authorized person

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Particulars</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Name of Organisation/Company/Owner</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Valid registration Number of bidder of proprietary/firm/company/organization</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Requisite EMD of Rs. 1,000/-</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Self attested copy related to Service Tax Registration Certificate (if applicable), copy of PAN/GIR card/IT returns for the last year</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Self attested copy of Bank Account of Bidder</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Mobile Number and Email Address for all communications</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Any other information</td>
<td></td>
</tr>
</tbody>
</table>

### Details of Authorized Representatives

<table>
<thead>
<tr>
<th>8</th>
<th>Name</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>9</td>
<td>Postal Address</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>Telephone Number with STD code</td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>Fax Number with STD Code</td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>Mobile Number</td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>Email Address</td>
<td></td>
</tr>
</tbody>
</table>

Signature of Authorized person with date:
Name & full address with Telephone No:
Office:
Residence:
Fax No;
Email:
Annexure III

FINANCIAL (PRICE BID)
(IN INR Only)
To be submitted in separate sealed envelope subscribing “Financial Bid”

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Particular of item and details of work monthly rate quoted (In Figures)</th>
<th>Monthly rate quoted (In Words)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>CAMC for maintenance of EPABX system, intercom lines and repairs/ shifting of EPABX/telephone instruments/cables etc. as per the terms and conditions mentioned in the tender notice.</td>
<td></td>
</tr>
</tbody>
</table>

Note:
1. Price quoted will be inclusive of all taxes i.e. VAT, Service Tax, Other duties and levies which are payable as per Government norms.
2. The rates should be clearly/legible mentioned in figures as well as in words.
3. In case of a tie, the successful bidder would be decided by a draw of lots in the presence of the bidders, who may wish to be present on the occasion.

Signature of Authorized person with date:
Name & full address with Telephone No:
Office:
Residence:
Fax No;
Email:
Entity of the Organization:
Annexure IV

MODEL BANK GUARANTEE FORMAT FOR FURNISHING EMD

Whereas ........................................................................................................ (hereinafter called the “tenderer”) has submitted their offer dated......................................................for the supply of ................................................................. (hereinafter called the “tender”) against the purchaser’s tender enquiry No. ........................................... KNOW ALL MEN by these presents that WE ...................................................... of ................................................................. having our registered office at............................................................... are bound unto ................................................................. (hereinafter called the “Purchaser) in the sum of ................................................................. for which payment will and truly to be made to the said Purchaser, the Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank this.............. day of ..............20......

THE CONDITIONS OF THIS OBLIGATION ARE:
(1) If the tenderer withdraws or amends, impairs or derogates from the tender in any respect within the period of validity of this tender.
(2) If the tenderer having been notified of the acceptance of his tender by the Purchaser during the period of its validity:-
   a) If the tenderer fails to furnish the Performance Security for the due performance of the contract.
   b) Fails or refuses to accept/execute the contract.

WE undertake to pay the Purchaser up to the above amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it owing to the occurrence of one or both the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force upto and including 45 days after the period of tender validity and any demand in respect thereof should reach the Bank not later than the above date.

.................................................................
(Signature of the authorized officer of the Bank)
.................................................................
.................................................................

Name and designation of the officer
.................................................................
Seal, name & address of the Bank and address of the Branch
MODEL BANK GUARANTEE FORMAT FOR PERFORMANCE SECURITY

To
The President of India

WHEREAS ...........................................................................................................................................(Name and address of the supplier) (hereinafter called “the supplier”) has undertaken, in pursuance of contract no........................... dated .......... to supply (description of goods and services) (hereinafter called “the contract”).

AND

WHEREAS it has been stipulated by you in the said contract that the supplier shall furnish you with a bank guarantee by a scheduled commercial recognized by you for the sum specified therein as security for compliance with its obligations in accordance with the contract;

AND

WHEREAS we have agreed to give the supplier such a bank guarantee; NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of ......................................................... (amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the supplier to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein. We hereby waive the necessity of your demanding the said debt from the supplier before resenting us with the demand. We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification.

This guarantee shall be valid until the ...... day of ............, 20...........

(Signature of the authorized officer of the Bank)
........................................................................................................
Name and designation of the officer
........................................................................................................
........................................................................................................
Seal, name & address of the Bank and address of the Branch
Annexure-VI

CONTRACT FORM
(to be executed by successful bidder only, in Rs. 100 Non Judicial stamp paper)

AGREEMENT
This agreement made at Delhi this day of ................., between The Medical superintendent
RAO TULA RAM MEMORIAL HOSPITAL, JAFFARPUR, NEW DELHI-110073, on behalf of and in
the name of the President of India, hereinafter referred to as 'Purchaser' which expression
shall unless repugnant to the context or meaning there of include its successors and assigns
on the one part.
AND M/s. ........................................having its office at ..................................................acting through its
...................................................(hereinafter referred to as the Supplier which expression unless
repugnant to the context and meaning thereof includes its assigns, successors and
administrations on the other part. WHEREAS the Purchaser invited tender offer
for............................................................... on the terms and conditions envisaged in the
terms schedule issued with the Rate Contract Offer Document and purchased by the
supplier.
AND WHEREAS the supplier has accepted each and every term and condition contained in
the Tender Document, while submitting his offer. The supplier has agreed to supply of
quality materials and equipments on consignment basis on the terms and conditions of this
agreement to the Purchaser.
AND WHEREAS the Purchaser accepted the offer submitted by the supplier vide its letter of
acceptance no....... dated ......................in consideration of the mutual consent and
undertakings hereinafter specified and for other good and valuable consideration this
agreement witness and is hereby agreed on the conditions of the Contract Offer and the
following documents shall form and be constructed a part of the Agreement Deed:
- a) The terms & conditions of the Contract
- b) The tender document
- c) The letter of acceptance dated ..................
- d) The offer submitted by the Firm.
- e) The rates mentioned in Price Bid Annexure III.
The aforesaid documents shall be taken as complementary and mutually explanatory of one
another but in case of discrepancies and ambiguities shall take precedence in the order set
out above. In this regard the decision of Medical superintendent, Rao Tula Ram Memorial
Hospital, Jaffarpur, New Delhi-110073 Purchaser shall be final.

For Supplier ...........................................
.......................... .................................................................

Medical Superintendent
Rao Tula Ram Memorial
Hospital, Jaffarpur, New Delhi-110073
Signature with Office Seal