GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
HEALTH & FAMILY WELFARE DEPARTMENT,
9TH LEVEL, A-WING, DELHI SECT., IP ESTATE, NEW DELHI.

NO. F.10(2)/PPCell/H&FW/2011/Pt.file/362-368
Dated: 19/8/2015

CIRCULAR

It has been decided to include the following services provided by the Delhi Govt. Hospitals under Delhi (Right of Citizens to time bound delivery of services) Act, 2011 :-

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Name of Service</th>
<th>Tentative Time line</th>
<th>Competent Officer</th>
<th>Appellate Authority</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Issuance of Disability Certificate for Visual disability</td>
<td>21 days</td>
<td>D.M.S.(Admn.) or Equivalent of respective hospitals</td>
<td>Medical Supdt. of respective hospital</td>
</tr>
<tr>
<td>2</td>
<td>Issuance of Disability Certificate for orthopedic disability</td>
<td>21 days</td>
<td>-do-</td>
<td>-do</td>
</tr>
<tr>
<td>3</td>
<td>Issuance of Disability Certificate for hearing disability</td>
<td>21 days</td>
<td>-do-</td>
<td>-do</td>
</tr>
<tr>
<td>4</td>
<td>Registration of Blood Donors</td>
<td>1 day</td>
<td>I/C Blood Bank</td>
<td>Med. Supdt.</td>
</tr>
<tr>
<td>5</td>
<td>Registration of Nursing Homes after compliance all requisite procedures</td>
<td>30 days</td>
<td>MO, I/C, NH Cell, DHS</td>
<td>Director, Health Services</td>
</tr>
</tbody>
</table>

It is requested to make necessary arrangements for implementation of e-SLA in respect of the above mentioned services.

This issues with the approval of the Competent Authority.

(HEMANT KUMAR)
DEPUTY SECRETARY(P & R)

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Copy to:

1. All MS/Director of Hospitals/Medical Institutions, GNCT of Delhi.
2. Director, DHS, GNCT of Delhi.
3. Special Secretary(P&R/HR/O&M/Admin., H&FW Deptt., GNCTD.
4. All Deputy Secretaries, H&FW Deptt., GNCTD.
5. PS to Secretary, H&FW Deptt.,

(HEMANT KUMAR)
DEPUTY SECRETARY(P & R)