

## Location of Zonal Offices

**For residents of North Delhi residing in :**

District Code	Name of Zonal Off.	Add. & Phone No.	Area Of Jurisdiction	Registration Series
1	NORTH DISTRICT	TRANSPORT DEPARTMENT, MALL ROAD 23819191 23819192	Civil Lines, Pratap Bagh, Kotwali, Bela Road, Andha Mugal, Mori Gate, Majnu Ka Tila, Gulabi Bagh, Red Fort, Sant Nagar, Sarai Rohilla, Yamuna Bazar, Roop Nagar, Inder Lok, Lahori Gate, Maurice Nagar, Sadar Bazar, Church Mission, Shakti Nagar, Ahata Kedara, Town Hall, Subzi Mandi, Bara Hindu Rao, Nai Sarak, Tis Hazari, Kashmere Gate, Chandni Chowk.	DL1C & onwards, DL1S & onwards, CD vehicle, VIP & Jumping numbers. <u>Old Series:</u> DAR (Part), DAT (Part), DBL (Part), DBP (Part), DBR (Part), DDA (Part), DDL (Part), DEG (Part), DEL (Part), DEP (Part), DER (Part), DHG (Part), DHL (Part), DHR (Part), DHX (Part), DIG (Part), DIL (Part), DIR (Part), DIX (Part), DLB, DLC, DLG, DLL (Part), DNG,

You may apply to our office at :Transport Department, North Zone, Mall Road, Delhi

**For residents of New Delhi residing in:**

District Code	Name of Zonal Off.	Add. & Phone No.	Area Of Jurisdiction	Registration Series
2	NEW DELHI DISTRICT	TRANSPORT DEPARTMENT, IP DEPOT Phone No. 23378886	Tilak Marg, R.M.L.Hospital, Chanakya Puri, Parliament St., Sucheta Kriplani Hospital, Tughlaq Road, Boat Club, Mandi	DL2C & onwards, DL2S & onwards.

		23378877	House, North Avenue Panchkuian Road, Kali Bari Marg, South Avenue, Gole Market, Rabinder Nagar, Malcha Marg, Connaught Place, Kaka Nagar.	
--	--	----------	--	--

You may apply to our office at :Transport Department, New Delhi Zonal Office, IP Estate, Near DTC Depot, New Delhi.

**For residents of South Delhi residing in:**

<b>District Code</b>	<b>Name of Zonal Off.</b>	<b>Add. &amp; Phone No.</b>	<b>AreaOf Jurisdiction</b>	<b>Registration Series</b>
<b>3</b>	<b>SOUTH DISTRICT</b>	TRANSPORT DEPARTMENT, DDA MARKET, SHEIKH SARAI Phone No. : 29259800 29253535	Hauz Khas, Amar Colony, C.R Park, Malviya Nagar, Garhi, Ambedkar Nagar, Saket, Okhla, Madangir,Pushp Vihar, Sunlight Colony, Sainik Farm, Mehrauli, New Friends Colony, Kalkaji, Defence Colony, Nehru Place, Gulmohar Park, Sukhdev Vihar, Badarpur, AIIMS, Bharat Nagar, Sarita Vihar, Lodhi Colony, Hz.Nizammudin, Sangam Vihar, Pragati Vihar, Jangpura, East Kidwai Nagar, Khan Pur, Sarai Kale Khan, Lajpat Nagar, Greater Kailash, Panchsheel.	DL3C & onwards, DL3S & onwards <u>Old Series:</u> DAA, DAC, DAH, DAV, DBA, DBC, DBD, DBF, DBG, DBH, DBI, DBJ, DBM, DBN, DBO, DBQ, DBS, DBV, DBW, DBX (Part), DBY, DBZ, DEE, DEF, DEH, DEI, DEJ, DEK, DEM, DEN, DEO, DEQ, DES, DET (upto 8000), DEU, DEV, DEW, DEX, DEY, DEZ, DNC, DNF, DNJ, DNS

You may apply to our office at :South Delhi Zonal Office, Transport Department, 2ND Floor, DDA Market, Sheikh Sarai.

**For residents of West Delhi residing in:**

<b>District Code</b>	<b>Name of Zonal Off.</b>	<b>Add. &amp; Phone No.</b>	<b>Area Of Jurisdiction</b>	<b>Registration Series</b>
<b>4</b>	WEST DISTRICT-I	TRANSPORT DEPARTMENT, COMMUNITY CENTRE, B-BLOCK, GROUND FLOOR, JANA K PURI Phone No. 25551618 25531002	Janakpuri, Vikaspuri, Keshopur, TilakNagar, Uttam Nagar, Mohan Garden, Nawada, Kakrola, Paschim Vihar, Meera Bagh, New Multan Nagar, Nangloi, Tikri Border, Nilothi, Nangloi Jat, Mundka, Baprola, Hari Nagar, Ashok Nagar, Prem Nagar, Subhash Nagar.	DL4C, DL4CA, DL4CB, DL4CJ (8300 & above), DL4CN, DL4CP, DL4CQ, DL4CR, DL4CU, DL4CAA, DL4CAB, DL4CAG, DL4CAH, DL4CAJ, DL4CAL, DL4CAM, DL4CAN, DL4CAP, DL4CAW, DL4S & onwards (except DL4SL, DL4SN, DL4SP, DL4SR, DL4SNA) <u>Old Series:</u> DAI, DAJ, DAN, DBB, DBE, DBK, DBT (Part), DBU, DDD, DDH, DDM, DDR, DDX, DLH, DLM, DLN, DLO, DLP (Part), DLQ, DLS, DLU, DLW, DLX, DLY (Part), DLZ (Part), DNB, DNE, DNM, DNW

You may apply to our office at :West Delhi Zonal Office, Transport Department, Community Center, B-Block, Ground Floor, Janakpuri.

**For residents of North East Delhi residing in:**

<b>District Code</b>	<b>Name of Zonal Off.</b>	<b>Add. &amp; Phone No.</b>	<b>Area Of Jurisdiction</b>	<b>Registration Series</b>
<b>5</b>	NORTH	TRANSPORT	Seelampur,	DL5C & onwards, DL5S &

EAST DISTRICT	DEPARTMENT, LONI ROAD, NEAR POWER HOUSE, SHAHDARA PhoneNo. 22813475	Gamri, Nand Nagari, Gokalpuri, Shahdara, Ashok Nagar, Khazuri Khas, Welcome Colony, Sunder Nagar, Karawal Nagar, Mansarover Park, Harsh Vihar, Bhajanpura, Seemapuri, Yamuna Vihar, G.T.B. Nagar	onwards <u>Old Series:</u> DHF, DHH, DHI, DHJ, DHK, DHM, DHN, DHO, DHP, DHQ, DHS, DHT, DHU, DHV, DHW, DHX (Part), DHY, DHZ, DLE, DLI, DLJ, DLV
---------------	--	--	--

You may apply to our office at :North East Delhi Zonal Office, Transport Department, Loni Road, Near Power House, Shahdara.

**For residents of Central Delhi residing in:**

District Code	Name of Zonal Off.	Add. & Phone No.	Area Of Jurisdiction	Registration Series
6	CENTRAL DISTRICT	TRANSPORT DEPARTMENT, ISBT, SARAI KALE KHAN Phone No. 24351100	Daryaganj, Lalkuan, Prasha Nagar, Chandni Mahal, I.P. Estate, Rajender Nagar, Turkmangate, LNJP Hospital, Pusa Road, Jama Masjid, Pahar Ganj, Sita Ram Bazar, Kamla Market, DBG Road, Sangtrashan, Shahganj, Shidipura, Nabi Karim, Hauz Qazi, Govt. Qr. Devnagar, Ballimaran, Karol Bagh,	DL6C & onwards, DL6S & onwards <u>Old Series:</u> DAB, DAD, DAE, DAF, DAK, DAM, DAQ, DDA (Part), DDB, DDC, DDE, DDF, DDI, DDJ, DDK, DDN, DDO, DDP, DDQ, DDS, DDU, DDV, DDW, DDY, DDZ

You may apply to our office at :Transport Department, Central Delhi Zonal Office, ISBT, Sarai Kale Khan.

**For residents of East Delhi residing in:**

<b>District Code</b>	<b>Name of Zonal Off.</b>	<b>Add. &amp; Phone No.</b>	<b>Area Of Jurisdiction</b>	<b>Registration Series</b>
7	EAST DISTRICT-I	TRANSPORT DEPARTMENT, DTC DEPOT MAYUR VIHAR PH-I Phone No. 22753800	KalyanPuri, Laxmi Nagar, PreetVihar, New Ashok Nagar, Patparganj, Shakarpur, Trilokpuri, Mayur Vihar-I&II, Karkardooma	DL7C (Part), DL7CA & onwards, DL7SR & onwards

You may apply to our office at :Transport Department, East Zonal Office, DTC Depot, Mayur Vihar PH-I, Delhi

**For residents of North West Delhi residing in:**

<b>District Code</b>	<b>Name of Zonal Off.</b>	<b>Add. &amp; Phone No.</b>	<b>Area Of Jurisdiction</b>	<b>Registration Series</b>
8	NORTH-WEST DISTRICT-I	TRANSPORT DEPARTMENT, DTC DEPOT, WAZIRPUR DELHI Phone No. 27217642	Model Town, Jahangirpuri, Sangam Park, Adarsh Nagar, Vijay Nagar, Keshav Puram, Ashok Vihar, Shalimar Bagh, Wazirpur, Saraswati Vihar, Kingsway Camp, Pitampura, Mukherjee Nagar, Rani Bagh, Azadpur, Rampura, Tri Nagar, Gujrawalan	DL8CE & onwards, DL8SAA & onwards <u>Old Series;</u> DBT (Part), DBX (Part), DDT, DEA, DEB, DEC, DED, DET (Part), DHA, DHB, DHC, DHD, DHE, DIA, DIB, DIC, DID, DLA, DLD, DLF, DLK

You may apply to our office at :Transport Department, North-West Zonal Office, DTC Depot, Wazirpur Delhi

**For residents of South West Delhi residing in:**

<b>District Code</b>	<b>Name of Zonal Off.</b>	<b>Add. &amp; Phone No.</b>	<b>Area Of Jurisdiction</b>	<b>Registration Series</b>
9	SOUTH-WEST DISTRICT-I	TRANSPORT DEPARTMENT, DTC DOPT. Sec-10,Dwarka New Delhi 110075 Phone No. 25624064 25163615	Inderpuri, Naraina, Mayapuri, Najafgarh, Kapashera, Zafarpur Kalan, Dwaraka, Vasant Vihar, R.K.Puram, Sarojini Nagar, Vasant Kunj, Delhi Cantt., Dabri,	DL9C & onwards, DL9CL (Part), DL9CT (Part), DL9CV (Part), DL9CW (Part), DL9S & onwards, DL9SY (Part), DL9SZ (Part), DL9SAC (Part),

You may apply to our office at :South West Delhi Zonal Office, Transport Department, B-Block, Community Center, 1st Floor, Janakpuri.

**For residents of West Delhi residing in:**

<b>District Code</b>	<b>Name of Zonal Off.</b>	<b>Add. &amp; Phone No.</b>	<b>Area Of Jurisdiction</b>	<b>Registration Series</b>
<b>10</b>	WEST DISTRICT-II	TRANSPORT DEPARTMENT, DTC DEPOT, RAJA GARDEN Phone No.: 25163616	Anand Parbat, Moti Nagar, Patel Nagar, Punjabi Bagh, Kirti Nagar Rajouri Garden	DL4CC to DL4CM, DL4CNA & onwards, DL10C & onwards, DL4SL, DL4SM, DL4SN, DL4SP, DL4SR, DL4SNA & onwards, DL10S & onwards

You may apply to our office at :Transport Department, DTC Depot, Raja Garden , Phone No.: 25163616

**For residents of North West Delhi residing in:**

<b>District Code</b>	<b>Name of Zonal Off.</b>	<b>Add. &amp; Phone No.</b>	<b>Area Of Jurisdiction</b>	<b>Registration Series</b>
<b>11</b>	NORTH-WEST DISTRICT-II	TRANSPORT DEPARTMENT, DTC DEPOT, ROHINI, Phone No. 27563535	Sultanpuri, Mangolpuri, Samaypur Badli, Prasant Vihar, Auchandi Border, Bawana, Alipur, Rohini, Kanjhavala, Narela, Kirari, Aman Vihar, Mubarakpur, Qutab Garh, Jonti, Mungeshpur, Mukandpur, Khera Kalan	DL8C to DL8CD, DL8CNA & onwards, DL11C & onwards, DL8S to DL8SZ, DL8SAA (Part), DL8SAH (Part), DL8SNA & onwards DL11S & onwards <u>Old Series:</u> DIE, DIF, DIH, DII, DIJ, DIK, DIM, DIN, DIO, DIP, DIQ, DIS, DIT, DIU, DIV, DIW, DIX (Part), DIY, DIZ, DNA, DND, DNH, DNI, DNK, DNN, DNU, DNV, DNX

You may apply to our office at :Transport Department, DTC Depot, Rohini ,Phone no. 27563535

**For residents of South West Delhi residing in:**

<b>District Code</b>	<b>Name of Zonal Off.</b>	<b>Add. &amp; Phone No.</b>	<b>Area Of Jurisdiction</b>	<b>Registration Series</b>
<b>12</b>	SOUTH-WEST DISTRICT-II	TRANSPORT DEPARTMENT DTC DEPOT, VASANT VIHAR Phone No. 26146498	Delhi Cantt., Vasant Vihar, Vasant Kunj, Munirka, Sarojini Nagar, Nauroji Nagar, IIT, Green Park, Ghitorni, Mahipal Pur.	DL12C & onwards, DL12S & onwards, DL9CL (Part), DL9CT (Part), DL9CV (Part), DL9CW (Part), DL9SY (Part), DL9SZ (Part), DL9SAC (Part).

You may apply to our office at :Transport Department, South-West District, DTC Depot, Vasant Vihar, Delhi

**For residents of East District - II residing in:**

<b>District Code</b>	<b>Name of Zonal Off.</b>	<b>Add. &amp; Phone No.</b>	<b>Area Of Jurisdiction</b>	<b>Registration Series</b>
<b>13</b>	EAST DISTRICT -II	TRANSPORT DEPARTMENT CBD GROUND, SURAJMAL VIHAR Phone No.:22383900	Gazipur, GandhiNagar, Krishna Nagar, Anand Vihar, Old Seelampur, Mandawali, New Shahdara, Geeta Colony, VivekVihar, Jheel.	DL13C & onwards, DL14C & onwards, DL7C (upto 8705), DL7CH (0632 onwards), DL7CG, DL7CF (3543 onwards), DL13S & onwards, DL14S & onwards, DL7S to DL7SQ, DL7SY (upto 7773), DL7SAF (upto 5122), DL7SAG, DL7SAY (upto 1494).

You may apply to our office at : Transport Department, CBD Ground, Surajmal Vihar , Phone No.: 22383900

## Time Schedule of Zonal Offices

Name of The Activity	Time Schedule for Completion of The Work	Working Hours	Details of The Offices
<b>1.(a) Issue of Learner Licence</b>	2 hrs after the qualifying test	8.30 a.m. to 4.30 p.m  Public Dealing from Monday to Friday: 8.30 a.m. to 1.00 p.m. and on Saturday 8.30 a.m. to 11 a.m.	Motor Licencing Officer (MLO) of the area under which the residence of the applicant falls, which confirms from the Police District.
<b>1.(b) Issue of Permanent Driving Licences</b>	3 hrs. If Candidate possesses a Learner for min. 30 days and qualifies driving test.	-do-	-do-
<b>1.(c) Renewal of Driving Licence</b>	2 hrs.	-do-	-do-
<b>1.(d) Issue of Duplicate Licence</b>	2 days, after verification of record	-do-	-do-
<b>2.(a) Badge for Public Service Vehicles (PSV) Autorickshaw</b>	Temporary for(6 months)- Same day Permanent- Same Day after Police verification.	-do-	MLO (Loni)
<b>2.(b) Badge for Public Service Vehicles</b>	-do-	-do-	-do-
<b>2.(c) Badge for Public Service Vehicles (PSV) LMV.</b>	-do-	-do-	-do-
<b>3. Badge for Public Service Vehicles (PSV) (HMV).</b>	-do-	-do-	-do-
<b>4. Conductor's Licence</b>	-do-	-do-	-do-
<b>5.International Driving Licence</b>	2 hrs for residents of Delhi	8.30 a.m. to 4.30 p.m.	All Zonal Offices
<b>6.(a) Registration of new vehicles</b>	Next day of application	8.30 a.m. to 4.30 p.m	MLO of the area under which residence falls.
<b>6.(b) Registration of other state vehicles</b>	15-20 days	-do-	-do-
<b>6.(c) Issue of No.</b>	-do-	-do-	-do-



<b>Objection Certificate</b>			
<b>6.(d) Cancellation/addition of Hypothecation</b>	6 hrs.	-do-	-do-
<b>7. Fee collection for transactions related to registration and driving licences.</b>		Monday to Friday:8.30 a.m. to 1.00 p.m. and on Saturday 8.30 a.m. to 11 a.m.	
<b>8.Collection of Taxes and fees</b>		8.30 A.M. to 4.30 P.M.	Accounts Branch Deptt. Of Transport, Delhi-54.
<b>8.(a) Issue of stage carriage permit</b>	Same day	do	Astt. Secretary (STA) Deptt. Of Transport, 5/9 Under Hill Rd., Delhi-54.
<b>8.(b) Issue of National Permit</b>	-do-	-do-	-do-
<b>8.(c) Issue for LOI for buses</b>	-do-	-do-	-do-
<b>8.(d) Issue of Local Permits</b>	-do-	-do-	-do-
<b>8.(e) Issue of DLY/DLZ permits (LOI)</b>	7days	-do-	-do-
<b>8.(f) Renewal of DLY/DLZ permits</b>	Same day	-do-	-do-
<b>8.(g) Issue of All India Tourist Permits (Rent)</b>	-do-	-do-	-do-
<b>8.(h) Issue of contract carriage permits</b>	-do-	-do-	-do-
<b>8.(i) Issue of rent Cab permits</b>	14 days	-do-	-do-
<b>8.(j) Renewal of Rent a Cab permits</b>	Same day	-do-	-do-

## Grievance Redressal Officers Transport Department

S.No.	Name of Public Service	Name of grievance redressal officer	Office Phone No.
1.	Driving License	D.C. (Operation) 5/9, Under Hill Road, Delhi	23960497
2.	Registration of vehicles	D.C.(Operation) 5/9, Under Hill Road, Delhi	23960497
3.	Enforcement	D.C.(Enforcement) 5/9, Under Hill Road, Delhi	23947204
4.	Pollution	D.C.(Pollution Control Division) 5/9, Under Hill Road, Delhi	23942623
5.	Permits	Secretary (STA) 5/9, Under Hill Road, Delhi	23914406
6.	ISBT	Dy. General Manager I.S.B.T.	23866985
7.	Road Tax	Dy. Controller Account 5/9, Under Hill Road, Delhi	22929127
8.	Vehicle fitness	Dy. Commissioner (Burari) Burari Inspection Unit	27612715
9.	Complaints regarding Auto Rickshaw, Taxis, Blue line buses etc.	Enforcement Officer (HQ/Control Room) 5/9, Under Hill Road, Delhi	23929168

## Contact Us

Public Relations Officer,  
Transport Department,  
5/9 Under Hill Road ,  
Delhi 110054.  
Phone No. 23994223  
Email : [protpt@hub.nic.in](mailto:protpt@hub.nic.in)  
[jdadmntpt@hub.nic.in](mailto:jdadmntpt@hub.nic.in)

**Help Line : 42-400-400**

Online License Help Line  
Centre No. 9311900800

Complaints can be lodged against any transport vehicles round the clock on the HELPLINE number of Government of Delhi. i.e. 155345

Complaint regarding over-charging/refusal/misbehaviour by auto-rickshaw/taxi/local buses or for offence under Motor Vehicle Act committed by any vehicle to Complaint cell  
Tel.No.23989091

### **Grievances regarding Road Tax**

Deputy Commissioner (HQ) Taxation Authority Tel : 011-23935286

M.L.O. (HQ) Taxation Authority ( Registration Branch) HQ Transport Deptt. Tel :011-23921924

Addl. Commissioner ( Transport) ,Room No. -15 , Tel : 011-23961194

Senior Accounts Officer, Telephone No. 011-23935286

Asstt. Accounts Officer.

For Pvt. /Non Commercial Vehicles Concerned Motor License Officer of zonal officer.

### **Where should I approach for fitness of vehicles**

**Ans. For Private vehicles** To local zonal office, the vehicle is inspected by Motor Vehicle Inspector for registration and fitness. The dealers who are delegated the registration powers are also authorized to inspect the vehicles. These vehicles are issued the fitness certificate in registration certificate which is valid for 15 years.

### **For Commercial vehicles**

you have to approach CHIEF MOTOR VEHICLE INSPECTOR  
INSPECTION UNIT  
TRANSPORT DEPARTMENT  
BURARI :: DELHI-110081

### **Where should I report for grievance redressed about the fitness of vehicles ?**

Deputy Commissioner, Inspection Unit Burari Delhi - 110 081 ,Tel: 011-27618063

### **Zonal Offices's Phone Nos.**

<b>1.</b>	<b>Rajpur Road (HQ)</b>	<b>23921924</b>
<b>2.</b>	Tilak Marg New Delhi	23378877
<b>3.</b>	Sheikh Sarai	29259800
<b>4.</b>	Janakpuri	25551618
<b>5.</b>	Loni Road	22813475
<b>6.</b>	Sarai Kale Khan	24351100
<b>7.</b>	Mayur Vihar	22753800
<b>8.</b>	Ashok Vihar	27247642
<b>9.</b>	Palam	25624064
<b>10.</b>	Mall Road	23819191, 23819192
<b>11.</b>	A/R Unit	27617215
<b>12.</b>	VIU Burari	27618063
<b>13.</b>	Surajmal Vihar	22383900
<b>14.</b>	Rohini	27563535
<b>15.</b>	Raja Garden	25163615